

# T<sub>echnical</sub> T<sub>ip</sub>

FILE NO: TAOSC-DVD-20040706-1

DATE: 6<sup>th</sup> July 2004

<b>Product</b>	<b>DVD Player</b>
<b>Model</b>	<b>SD-2960</b>

**Symptom** : When playing certain DVD on "Finding Nemo", picture freezes.

**Cause** : Illegal violation of software codes.

**Countermeasures** : Upgrading the Firmware version to Ver033

### The way of making update CD-R :

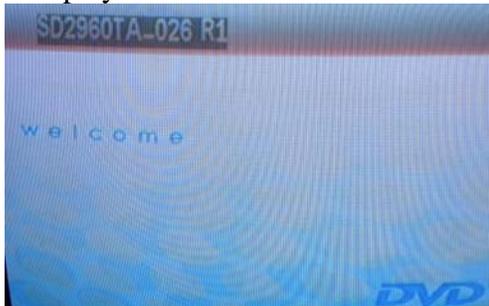
- 1) Please start CD-R writing software
  - CD type : ISO9660
  - Way of Naming : ISO9660 Level 1
  - Writing system : Disk At Once or Track At Once
  - Use Disc : Blank Disc (CD that data were recorded by Track At Once cannot be used)
- 2) In attachment file, there is "BUILD.IMG" and "UPDATE.VER" file, please copy "BUILD>IMG" and "UPDATE.VER" file to root directory together. (copy & drop)
- 3) Please proceed CD-R writing.

**Update Procedure (Please down the volume to 0 step) :**

- 1) Power ON the set, wait for “NO DISC” to show on screen.



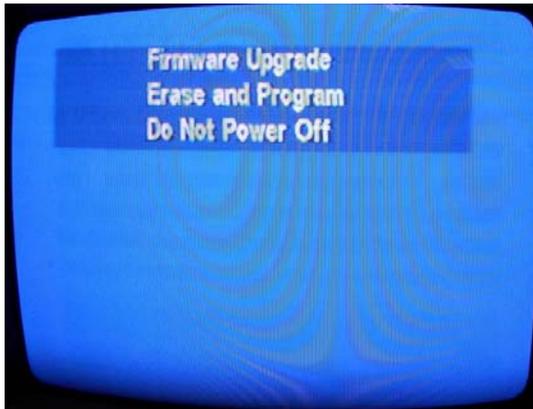
- 2) On the remote controller, press “Open/Close” to open tray, press ‘Angle” follow by “Display” to view the current firmware version.



- 3) Confirm version less than “SD2960xx\_033 Rx”, place the updating disc into the tray and press “Open/Close” to close the tray. Using remote controller, press “Start” on the menu.



- 4) Do not Power Off the set.



- 5) Once completed, the tray will open for 30 second. Remove the upgrading disc. The tray will automatically lose back. Power OFF the set and ON back set.



- 6) To confirm upgrading completer, on the remote controller, press “Open/Close” to open tray, press ‘Angle” follow by “Display” to view the current firmware version. Confirm the version is displaying “SD2960xx\_033 Rx”.



- 7) Upgrading completed !

**-- Do Not Turn off or to avoid any power off during upgrading --  
otherwise it may cause corruption.**